LVMH DIGITAL

FORWARD LVMH

June 20, 2025

The LVMH Clienteling Fast Track

E-Learning Certificate

This document certifies that **Rita RICCIARDI** has completed the training "The LVMH Clienteling Fast Track"

Course summary: This 30-minute self-paced training empowers all LVMH Talents to embrace the Group's Clienteling culture. Designed by LVMH for LVMH, it highlights the mindset, behaviors, and tools that elevate the Client experience, with real-world examples from Maisons and practical insights to help each Talent contribute to lasting Client relationships

provided by LVMH

Reference Number: 9708266566772482

You can also find this document on the Internet at the following address: https://lvmh-tclearn.360learning.com/redirect/api/certification/9708266566772482

LVMH DIGITAL

Gonzague de Pirey,
LVMH Group Chief Omnichannel & Data Officer

LVMH HOLDING

Johanna Ponté,
LVMH Group HR Director, Tech and Digital

LVMH DIGITAL

Trent Power,
LVMH Group Director of Client Development & Client Relations