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FORWARD LVMH







February 19, 2026

The LVMH Clienteling Fast Track

E-Learning Certificate



This document certifies that **Novianty CHAI** has completed the training "The LVMH Clienteling Fast Track"

Course summary: This 30-minute self-paced training empowers all LVMH Talents to embrace the Group's Clienteling culture. Designed by LVMH for LVMH, it highlights the mindset, behaviors, and tools that elevate the Client experience, with real-world examples from Maisons and practical insights to help each Talent contribute to lasting Client relationships

provided by LVMH

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You can also find this document on the Internet at the following address: https://lvmh-tclearn.360learning.com/redirect/api/certification/7091108463714363

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