LVMH DIGITAL

FORWARD LVMH

4 avril 2025

The LVMH Clienteling Fast Track

Certificate

This document certifies that **Juan Carlos PENARANDA** has completed the training "The LVMH Clienteling Fast Track"

Course summary: This 30-minute self-paced training empowers all LVMH Talents to embrace the Group's Clienteling culture. Designed by LVMH for LVMH, it highlights the mindset, behaviors, and tools that elevate the Client experience, with real-world examples from Maisons and practical insights to help each Talent contribute to lasting Client relationships

provided by LVMH

Reference Number: 6601047005757697

You can also find this document on the Internet at the following address: https://lvmh-tclearn.360learning.com/redirect/api/certification/6601047005757697

LVMH DIGITAL

Gonzague de Pirey,
LVMH Chief Omnichannel
& Data Officer

LVMH HOLDING

Johanna Ponté,
LVMH Group HR Director,
Tech and Digital