

LVMH
DIGITAL

FORWARD
LVMH

June 4, 2025

The LVMH Clienteling Fast Track

E-Learning Certificate



This document certifies that **Federica DE PALMA** has completed the training "The LVMH Clienteling Fast Track"

Course summary: This 30-minute self-paced training empowers all LVMH Talents to embrace the Group's Clienteling culture. Designed by LVMH for LVMH, it highlights the mindset, behaviors, and tools that elevate the Client experience, with real-world examples from Maisons and practical insights to help each Talent contribute to lasting Client relationships

provided by LVMH

Reference Number: 6168794430143689

You can also find this document on the Internet at the following address: <https://lvmh-tclearn.360learning.com/redirect/api/certification/6168794430143689>

LVMH
DIGITAL

Gonzague de Pirey,
LVMH Group Chief Omnichannel
& Data Officer



LVMH
HOLDING

Johanna Ponté,
LVMH Group HR Director, Tech
and Digital

LVMH
DIGITAL

Trent Power,
LVMH Group Director of Client
Development & Client Relations

